

# Microphone Problems

## Problem

My microphone is broken/missing, can I take the exam?

## Solution

We are really sorry. You must have a working microphone to start the online exam.

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## Problem

I have a microphone but I Audio verification step is failing. I can't verify the microphone.

## Solution

Be sure that your microphone is **unmuted**.

Please click the [link](#) for watching the solution video.

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Do you still have a problem? Please visit [Webcam / Audio Problems](#) page.

## Related articles

- [Webcam Problems / Windows](#)
- [Webcam / Audio Problems](#)
- [Microphone Problems](#)
- [How to install Witwiser Chrome?](#)
- [Screen Sharing Problem / Mac OS](#)
- [Screen Sharing Problems](#)
- [System Requirements](#)
- [Virtual Machine Problems](#)
- [Witwiser Chrome plugin installed, but I can not start the exam](#)
- [Webcam Problems / Mac OS](#)
- [How can I set the recommended settings of the Witwiser Chrome plugin?](#)